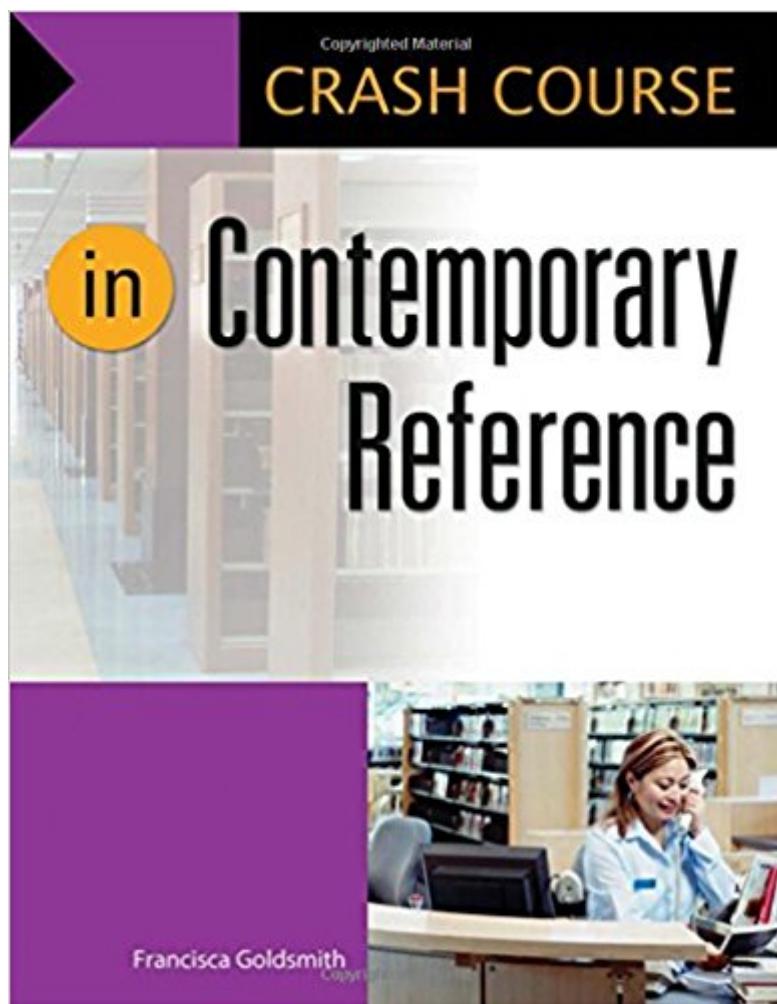


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Crash Course In Contemporary Reference



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A fresh, detailed, and thoughtful examination of reference services in the context of evolving community information needs and habits, a changing technological landscape, and new search strategies. Offers librarians new to reference services an easy-to-follow, up-to-date, and complete overview of the field in practical terms. Provides current information that will help librarians keep abreast of new resources, evolving patron needs and interests, and emerging best practices. Serves as an accessible and affordable guide for workshops and in-service trainings

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Francisca Goldsmith, MLIS, designs and presents curricula in a number of library and information service areas, including contemporary reference methods.

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